

Patient and Family Education

Needs Assessment Worksheet

The purpose of this form

This worksheet is designed to help identify areas of improvement for patient and family education about the prevention of CAUTIs and CLABSIs and the resources and actions necessary to implement these improvements.

Who should complete this form

Those responsible for developing and delivering patient and family education (e.g., frontline staff, Frontline Managers, Infection Preventionists, patient experience departments, patient education departments, etc.)

How to use this form

This form will ask you questions about how you think you can improve patient and family education for infection prevention, specifically for the prevention of CAUTIs and CLABSIs. Questions will address aspects of patient and family education according to the Five Rights of Patient Education for Infection Prevention:

1. The right educational information
2. To the right person
3. In the right format
4. Through the right channel
5. At the right time in the patient journey

Additional questions will also address strategies to improve patient and family education:

6. Standardization of infection prevention education for patients
7. Use of the electronic health record (EHR) to support the delivery of patient education
8. Involvement of Patient and Family Advisory Councils in patient education
9. Additional comments

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Name (optional) _____

Job title _____

Unit _____

Date _____

1. The right educational information

What patient education topics for the prevention of CAUTIs and CLABSIs are missing at your hospital?

What resources or support are needed to address these patient education topics?

2. To the right person

What people (i.e., patients, family members, or caregivers) are not receiving education for the prevention of CAUTIs and CLABSIs at your hospital?

What resources or support are needed to educate these people?

3. In the right format

What patient education resources are missing at your hospital?

What support is needed to develop or deliver these resources?

4. Through the right channel

What care providers (e.g., nurses and physicians) are not involved in the delivery of patient education for the prevention of CAUTIs and CLABSIs at your hospital?

What resources or support are needed to involve these roles in patient education?

5. At the right time in the patient journey

What opportunities to provide education about CAUTI and CLABSI prevention during a patient's hospitalization are not being used at your hospital?

What resources or support are needed to deliver patient education during these opportunities?

6. Standardization of infection prevention education for patients

What could be improved about the standardization of patient education about the prevention of CAUTIs and CLABSIs at your hospital?

What resources or support are needed to make these improvements?

7. Use of the electronic health record (EHR) to support the delivery of patient education

What could be improved about the use of the EHR to support the delivery of patient education about the prevention of CAUTIs and CLABSIs at your hospital?

What resources or support are needed to make these improvements?

8. Involvement of Patient and Family Advisory Councils in patient education

What could be improved about the involvement of Patient and Family Advisory Councils in patient education for the prevention of CAUTIs and CLABSIs at your hospital?

What resources or support are needed to make these improvements?

9. Additional comments
